

# Service Science, Management, and Engineering

Theory and Applications

Intelligent Systems Series

Gang Xiong,  
Zhong Liu,  
Fenghua Zhu, et al.



ZHEJIANG UNIVERSITY PRESS  
浙江大学出版社



*Service Science, Management,  
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# *Service Science, Management, and Engineering*

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Gang Xiong  
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Academic Press is an imprint of Elsevier  
The Boulevard, Langford Lane, Kidlington, Oxford OX5 1GB, UK  
225 Wyman Street, Waltham, MA 02451, USA

First edition 2012

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#### **British Library Cataloguing in Publication Data**

A catalogue record for this book is available from the British Library

#### **Library of Congress Cataloging-in-Publication Data**

A catalog record for this book is available from the Library of Congress

ISBN-13: 978-0-12-397037-4

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Printed and bound in the UK

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